

## WINDOW VISITATION

**Visiting Hours:** By appointment (please call ahead so staff can assist having the resident ready)

**Visitation Locations:**

- **Resident's room window.**
- **Alternate site: Living room Window by appointment**

**Infection Control Protocols:**

1. Inform staff if you will need to use a phone or IPAD for your visit to ensure clear communication with your loved one.
2. If conducting an open window visit, visitors must first be screened.
3. If you are found with any symptoms on the screen, you will be asked to leave; report your symptoms to your physician. You will not be allowed back in our facility until your symptoms have subsided and you have been fever free for 72 hours. At least 10 days have passed since symptoms first appeared.
4. If you start to experience symptoms while you are visiting, please contact the screener immediately and report your symptoms. The screener will call for a nurse. Please inform the nurse where you have been and whom you may have come in contact with during your visit.
5. We require frequent hand hygiene using hand sanitizer during your visit.
6. Visitors may not bring in food to eat with residents.
7. **If resident's window is open** the resident should stay 3 feet back from the window and wear a cloth mask. The family member visiting should sit 3 feet back from the window outside the building and wear a cloth face mask.
8. MFC will work with residents, families, caregivers and resident representatives, and the Ombudsman program to identify the need for compassionate care visits.

**Visitation will be accommodated based on the following guidelines:**

1. There has been **no new onset** of COVID-19 cases in the last 14 days and MFC is **not currently conducting outbreak testing. In the case of an outbreak, MFC will follow the visitation recommendations of our local Reno County Health Officer and/or Kansas Department of Health and Environment.**
2. Visitors must be able to adhere to the above infection control principles.
3. MFC may consider limiting the number of visitors per resident at one time, limit the total number of visitors in the facility at one time and may consider scheduling visits for a specified length of time based on the COVID-19 county positivity rate and MFC's COVID 19 status.
4. ***Residents who are on Transmission-based precautions for COVID-19 may only receive visits that are virtual, through closed windows, or in person for compassionate care situations, with adherence to transmission-based precautions. This restriction will be lifted once Transmission-based precautions are no longer required per CDC guidelines.***