

## MFC VISITATION TYPES AND GUIDELINES

**\*If a visitor is not able to follow the visitation guidelines and core principles of infection control, the visitor will be prohibited from visiting at MFC.**

**Visiting Hours:** Visitors may sign up to visit for 1 hour time increments. Visitation time increments will be set up from 9:00 am – 11:00 am, 1:00 pm – 5:00 pm, and 7:00 pm – 8:00 pm. To sign up for a visit go to:

- Healthcare - [tinyurl.com/mfcvisit](http://tinyurl.com/mfcvisit);
- Assisted Living 605 - [tinyurl.com/mfc605](http://tinyurl.com/mfc605)
- Assisted Living 606 - [tinyurl.com/mfcal606](http://tinyurl.com/mfcal606)
- Wheaton House – [tinyurl.com/wheatonvisitation](http://tinyurl.com/wheatonvisitation)

### Core Principles of COVID-19 Infection Prevention:

- We require frequent hand hygiene using soap and water or hand sanitizer during your visit.
- A mask is required to be worn at all times while in the facility.
- Social distancing of at least 6 feet between persons is required.
- If the resident is fully vaccinated, they can choose to have close contact (including touch) with their visitor while wearing a well-fitting face mask and performing hand-hygiene before and after.
- Only 2 people may visit a resident at a time. Children under the age of 18 must accompany a supervising adult visitor (the child does count as 1 visitor; Infants 12 months and younger or who are not walking will not need to sign in and do not count as the 2<sup>nd</sup> visitor )
- If food is brought in for a resident, please remember, both the resident and the visitor cannot eat together; at least 1 person must be wearing a mask while the other is eating.
- All visitors who enter the facility or participate in outdoor visitation need to check in at the Main Entrance (either of Healthcare, Assisted Living, Wheaton buildings) and will be screened for symptoms of COVID-19. If you are found with any symptoms on the screen, you will be asked to leave; report your symptoms to your physician. You will not be allowed back in our facility until your symptoms have subsided and you have been fever free for 72 hours, or at least 10 days have passed since symptoms first appeared.
- If you start to experience symptoms while you are visiting, please contact a nurse immediately and report your symptoms. Inform the nurse where you have been and whom you may have come in contact with during your visit.
- MFC will work with residents, families, caregivers and resident representatives, and the Ombudsman program to identify the need for compassionate care visits.

**Window Visitation: The resident remains indoors while their visitor is outside of the window.** (There is no need to sign up online for window visits. Please call ahead so staff can assist in having the resident ready if needed)

- Visitation Locations: Resident's room window or Living room window by appointment or alternative designated location.
- Inform staff if you will need to use a phone or IPAD for your visit to ensure clear communication with your loved one.
- If resident's window is open the resident should stay 3 feet back from the window and wear a face mask. The family member visiting should be at least 3 feet back from the window outside the building and wear a face mask.

**Outdoor Visitation: The resident and their visitor(s) are both outside together. The visitor(s) must sign up for the visitation using the website listed on page 1.** (This is preferred over indoor visitation by CDC and CMS. Visitors must sign up during the above visiting hours for outdoor visits)

- Visitation Locations:
  - South and North Residents and families may use the Front Door Carport and parking lot designated areas.
  - Wheaton Residents and families may use the Wheaton Courtyard designated areas.
  - Assisted Living 606 Residents and families may use the AL 606 Courtyard.
  - Assisted Living 605 Residents and families may use the sidewalk outside of AL 605.
  - ***A mask must be worn if social distancing cannot be maintained.***

**Indoor Visitation:**

- Visitation Locations: Resident's room or other designated area where there are not any other residents only.
- Please refrain from visiting in common areas, such as the Living Rooms, hallways, or around the Nursing Desks.

**Compassionate Care Visitation:** Residents may be evaluated for compassionate care situations based on a significant change from baseline in the resident's physical, psychosocial and / or spiritual well-being.

- Visitation Locations: Resident's room or other designated area where there are not any other residents only.
- Visitation hours: 8:00 am – 8:00 pm. Times and frequency of visits may vary from resident to resident and is based upon each individual resident's needs.
- The number of visitors allowed may vary from resident to resident depending upon the individual resident's needs

**Visitation will be accommodated based on the following guidelines:**

1. There has been **no new onset** of COVID-19 cases in the last 14 days and MFC is **not currently conducting outbreak testing. In the case of an outbreak, MFC will follow the visitation recommendations of the CDC and CMS (Centers for Medicare & Medicaid Services).**
2. Visitors must be able to adhere to the above infection control principles.
3. MFC may consider limiting the number of visitors per resident at one time, limit the total number of visitors in the facility at one time and may consider scheduling visits for a specified length of time based on the COVID-19 county positivity rate and MFC's COVID 19 status.
4. ***Residents who are on Transmission-based precautions for COVID-19 may only receive visits that are virtual, through closed windows, or in person for compassionate care situations only, with adherence to transmission-based precautions. This restriction will be lifted once Transmission-based precautions are no longer required per CDC guidelines.***